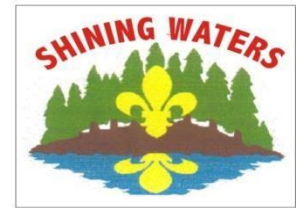




# Scouts Canada SHINING WATERS COUNCIL



**COUNCIL SERVICE TEAM MEETING**  
**Hosted via Zoom Videoconferencing**  
**by Kit Cheng, Nicole Donadio and Jason Gingrich (CK3)**  
**Saturday April 24, 9:30 AM – 12 Noon**

**Number of Attendees:** 71 participants, 49 Scout Groups represented.

**Attendees:** Albert Pang (6th Richmond Hill), Allan Bray (SWC / 14th Barrie), Annie Yuen (1st Unionville), Bernard Hong (333rd Markham), Bonny-Lynn McMullen (1st Alcona), Brenda Laird (SWC / 4th Orangeville), Bryant Fung (7th Markham), Carmen Wu (8th Markham), Cassandra Ip (1st Hong Kong Canadian), Cathy Snell (1st Burks Falls), Christine Rosenthal (2nd Markham), Christopher Gregoris (1st Woodbridge), Chuck Heron (SWC), Consuela St. John (Program PSM), Daisy Gao (SWC), Daniel Lei (SWC), Daniel Plessis Bélair (1st Palmerston), Dena Rogers (SWC / 2nd Keswick), Desmond Wong (Program / 8th Markham), Doug Donald (1st Penetanguishene), Duncan Massie (1st Mount Albert), Edna Elliston (Program), Elizabeth Anne Heath-Neuman (1st Ballantrae), Elwick Tang (SWC / 5th Unionville), Ernest Lo (133rd Milliken), Ersin Kutluoglu (8th Richmond Hill), Gail Jackson (Recognition / 1st Bracebridge), Glenn Skitch (1st Stouffville), Greg Peach (SWC / 10th Barrie), Helen Carnie (2nd Markham), Helen Tam (2nd Unionville), Jason Gingrich (SWC), Jim Dawes (1st Unionville), John Chin (1st Markham York Region MedVents), Judy Hall (2nd Huntsville), Katherine Faulkner (4th Midland), Kevin Ryan (1st Port Elgin), Kirsten Heard (1st York Regional Police), Kit Cheng (SWC), Kristy Carthew (SWC), Kyle Munro (3rd Aurora), Len Cox (1st Owen Sound), Leslie Hunt (1st Shelburne), Leslie Selby (5th Richmond Hill), Lise-Cendrine Westerhoek (1st Northridge), Lucy Bray (14th Barrie), Manon Rodrigues (1st Bradford), Mark Sokolowski (GSC), Marlene Harris (GSC), Nicole Donadio (SWC), Patrick Lai (10th Richmond Hill), Paul Poirier (1st Sauble Valley), Paul Zhao (10th Richmond Hill), Peck Yap (SWC / 8th Markham), Purvin Wai (SWC / 8th Oak Ridges), Rick Jones (1st Bradford), Rick Lamon (1st Chesley), Rob Duncan (1st Orillia), Robert Kennedy (2nd Aurora), Robert Martinell (SWC), Robert Pearson (Newmarket), Rosalind So (Safety / 1st Maple), Ross Haagsma (5th Aurora), Ruth Teal-Milligan (1st Sutton West), Samil Chagpar (392nd Thornhill), Shawn Forth (Communication / 3rd Bracebridge), Sherin Bamji (GSC), Suzanne Hussey (8th Barrie), Tom Smith (Communication), Wayne Morrison (SWC), and William Wong (1192nd Markham).

**Absent:** 100th Markham, 1st Alliston, 1st Barrie Foresters, 1st Coldwater, 1st Creemore, 1st Elmvalle, 1st Everett, 1st Flesherton, 1st Gravenhurst, 1st Lucknow, 1st Mapleview, 1st Mildmay, 1st Mount Forest, 1st Nottawa, 1st Painswick, 1st Richmond Hill, 1st Simcoe County MedVents, 1st Simcoe Phoenix, 1st Thornhill, 1st Tottenham, 1st York Region MedVents (Newmarket), 22nd Markham, 23rd Markham, 2nd Listowel, 2nd Wasaga Beach, 2nd Washago, 38th Richmond Hill, 3rd Collingwood, 3rd Orangeville, 3rd Parry Sound, 3rd Unionville, 4th Barrie, 4th Markham, 5th Hanover, and 7th Milliken Mills

**Regrets:** Fran Walker (4th Orangeville), Gordon Shearer (1st Tottenham), Hans Uhr (SWC) and Jackson Kwok (SWC)

## **PLAN:**

### **Welcome...CK3**

After a momentary delay, Kit C welcomed everyone at 9:34 and briefly reviewed the [agenda](#).

Kit C noted that all the meeting materials and pertinent reading materials are located on the Council website here: [Shining Waters: Council Meetings \(April 24, 2021\)](#).

Kit explained how the videoconference would proceed primarily using the slide deck here: [SWC CST Meeting Council Key 3 Updates - 202104](#) . **If anyone had questions** throughout the meeting, the "chat" feature on Zoom could be used or go to the website <https://www.sli.do/> [slide 2], Event # SWC202104 and ask there. The most popular questions would be answered in priority during the meeting while others would be answered during the "Recap Session / Parking Lot Items" or in writing following the meeting. **See the Council website April 24 Council meeting link above for any updates: "Meeting Q&A - 202104"**.

### **Moment of Reflection – Gone Home...CK3**

Kit paused for a few moments to remember two active Scouters who passed since our last Council meeting [slide 4]: Sadiq Dhirani, 392nd Thornhill Muslim and Wing-Leung Lam, 22nd Markham Scout Groups.

### **Minutes Approval (January 16, 2021) & Action Items Reviewed...Bob M**

There were no outstanding actions remaining from the January 16 meeting although there were a number of points raised and addressed in the "Meeting Q&A – 202101". Moved by Brenda Laird and second, Greg Peach that the minutes be approved. Accepted by consensus.

## Recognition – Silver Acorn & Bar to Silver Acorn

A number of Scouters received recognition at the meeting. The CK3 extended their congratulations: Kit C thanked the recipients for their efforts in all their activities and as we are try our best, we should be proud of our achievements. Nicole D echoed Kit's sentiments as here we are a year later – how wonderful our Scouters are for doing what they do. Jason G briefly commented with thanks for all being part of the team, sharing their support and doing so much for Scouting; really appreciated their efforts, drawing inspiration from everyone through creating and finding new ways to do things. Thanks!

The following Scouters received the Silver Acorn (for especially distinguished service that extends beyond the group or section level):

- Hans Uhr (unavailable)
- Helen Tam
- John Chin
- MJ Reid (unavailable)
- Richard Jones
- Tom Smith

The following Scouters received the Bar to the Silver Acorn (for continued contributions of especially distinguished service and the equivalent to earning a second Silver Acorn):

- Albert Pang
- Edna Ellerston
- James (Jim) Dawes
- Lucy Bray
- William Wong

Kit C also announced Peck Yap as a Silver Acorn recipient and indicated Wayne Morrison and Bob Martinell would receive the Silver Acorn shortly. Congratulations to all recipients: [Recognition - Outstanding Service Awards \(2019-20\)](#) .

**General Updates...**Kit C [See Slide Presentation: [SWC CST Meeting Council Key 3 Updates - 202104](#)]

- **Ice-Breaker...** Kit C [Slide 6]
  - Using the slido site again, Kit C asked:
    - What are you proud of as a Scouter during the current pandemic?
    - What is your Scout Group looking forward to come Fall 2021?
  - Results are here: [Ice Breaker Results](#) .

- **Council Voting Members' Updates...** Manon R
  - The **Council Voting Representatives (CVR)** of which there are normally three per Council per year including Manon and Jason for SWC, provide a voice to the national Scouts Canada Board of Governors.
  - It is an interesting experience which includes the November national AGM and is unlike many other Scouting meetings.
  - Many of the topics discussed are similar to what is discussed at Council meetings.
  - Manon has reported actions through e-mails and requested input from others.
  - Elections for new CVRs are in May.
- **The Great 8 Challenge and Spring into Adventure ScoutCon 2021...**  
 Consuela S (Program Support Manager for Southern Ontario)
  - See Consuela's slide deck: [Program Updates - The Great 8 Challenge & ScoutCon 2021](#)
  - Interested in joining the Program Support Team? Slide 1
  - **Great 8 Challenge** is underway. Details here: [The Great 8 Challenge](#) under "News & Events" on the Council website. There is a leaderboard to keep track of the most favoured submissions and various prizes available but challenge submissions need to be submitted weekly on Sundays by midnight EDT. If there is duplication amongst the submissions, the Team will detect them – contact Nicole D if in doubt: [nicole.donadio@scouts.ca](mailto:nicole.donadio@scouts.ca) . A badge pre-order for the Great 8 Challenge is coming soon but order only for the number of participants (by June 17). See slide 6 for useful links including to Les Stroud's book. [See slide 9 of [SWC CST Meeting Council Key 3 Updates - 202104](#) for "Great Performers" as of April 24]
  - **"Spring into Adventure ScoutCon"** is week April 26 – May 1. Registration for upcoming sessions is accessible through your MyScouts account - the David Huestis Learning Centre and general details (at Slide 4) are here: [Spring into Adventure ScoutCon 2021](#) under "News & Events" on the Council website. The sessions will be recorded and available afterwards.
  - Wish to leave feedback about the Great 8 Challenge or ScoutCon Mug-Up? Slides 2 and 3
  - **Kub Kars/ScouTrucks**. If a competition is desired, Groups within the Council would organize it.
  - **"Trello Board"**. Need a one-stop shop for all resources and information relevant to Scouters in Shining Waters Council? [Shining Waters Council Trello Board](#) . There is also one for Scouts Canada (videos available): [Scouts Canada Trello Board](#)

- What do you wish to see from the Program Support Team? They are looking at Fall programming now (and are working on a new challenge). What do you/your Groups/sections need for skills or programs? Let Consuela know: [consuela.stjohn@scouts.ca](mailto:consuela.stjohn@scouts.ca) .
- **Scout Popcorn**...Nicole D
  - See slide 10 of [SWC CST Meeting Council Key 3 Updates - 202104](#) .
  - The campaign is underway until June 15. Product is from "Papa Jack" not Trail's End
  - Ordering is all online through participating Scout Groups. If you are not a participating Group, use a neighbouring Scout Group that is so that they may keep 40% of the funds. See [Calling all Popcorn Lovers](#) for details and also, the Scouts Canada Trello: [Scout Popcorn](#) . If any questions, contact Nicole: [nicole.donadio@scouts.ca](mailto:nicole.donadio@scouts.ca) .
- **Scout Seeds**...Nicole D [The "Wrap-Up" is delayed; update later]
- **Communications**...Wayne M
  - See the Communications Functional Team website: [Connecting with Communications Functional Teams](#) .
  - Still seeking a Communications Commissioner – are you the one? See details here: [Communications Commissioner](#) .
  - Check out the website above to see how the Team can help you design your communications for various activities including fundraising.
  - Photographs. We need digital photographs of Scouting youth in action (with photo-release approved).
  - Questions? Contact Wayne M: [wayne.morrison@scouts.ca](mailto:wayne.morrison@scouts.ca) or, [cft@scouts.ca](mailto:cft@scouts.ca)
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**Breakout Session (60 minutes) led by Relationship Manager (GSS/SRM) ... Kit C**

- **Briefing** [slide 12 of [SWC CST Meeting Council Key 3 Updates - 202104](#)]
  - Possible topics for discussion:
    - Summer Programming Opportunities
    - Being Prepared for Fall & Beyond
    - Success Stories
    - Any topics as Groups see fit

## DO:

### Breakout Session Recap Session...Kit C

- #3 - Greg P/Kristy C Team: due to scheduled programming
  - Have had success with those who are unregistered but are enjoying online programming and sections working with other Groups
  - Junior programs (Beavers/Cubs) are generally participating in less numbers through Zoo while more senior sections (Scouts/Venturers) are doing well
  - There is an unforecasted overload on Scouters with normal programming being managed with the Great 8 Challenge and ScoutCon April 27- May 1
  - GCs should be doing informal calls to their Scouters to see how they are doing personally, not necessarily having anything to do with Scouting (personal mental health check)
  - An excellent time to do those admin activities such as updating PRCs, etc
  - Discussion was a good mental health check as we all try to keep youth and Scouters engaged
  - Keep youth engaged by using their e-mails directly to keep them informed beyond Scoutstracker

Note: Remainder of Breakout Room spokespersons limited themselves to anything differently discussed . . .

- #4 - Sherin B/Marlene H Team:
  - A general "touching base" and discussed summer activities
  - A Beaver Buggy event was recently held
  - Rover/Venturers have encountered difficulties "being enticed" by the challenges identified with the Great 8 Challenge especially without experienced Scouters to make the Challenge more suitable to their level. Suggest switch the narrative to make it more meaningful
  - Vocational Venturers/Rovers not finding the challenges that interest them from the various national and local Scouting challenges and programming
- #1 - Daisy Team:
  - Looking at a centralized summer program that Groups/Sections can join as they desire (perhaps an idea for PSM)
  - "Curbside" Swim-up a possibility when returning to the pandemic Stage 2
- #2 - Nicole D Team:
  - Discussed how to get Scouting youth into becoming volunteers (Scouters)

- Discussed how to facilitate programming online using different methods including combining outdoor activities with online/virtual programming
- Instructed GCs how to access “inactive” member lists in myscouts. Contact Nikki for details: [nicole.donadio@scouts.ca](mailto:nicole.donadio@scouts.ca) .
- School board permits for Scouts Groups are generally expired (April 1) with no Scouts Canada Liability Insurance certificates available to pass to the school boards. Rosalie Pelkey (COSC) normally coordinates but appears to have no update. **Action: CK3/CVR to bring to national attention**

## REVIEW

### Parking Lot...CK3

- **Q&As** (Kit) – The Zoom “chat” questions and those from Slido.com will be saved and replied if not replied during this meeting.
- **What is the status of a registration fees to avoid paying for a full year?** (Nicole D/Kit C) No news but any info will be communicated to everyone soonest.
- **Will there be a September to August option?** (Kit C) While the registration cycle will be January to December for at least 2022, National is actively looking into a solution that will allow parents to register for both remainder of 2021 and all of 2022 (nothing is firm yet) - so parents don't need to register and pay twice within a short timeframe. We understand while the January to December option is beneficial for between-section retention, it may not fully address the needs of New Members.
- **Why are there so many communciations to parents about (renewing) membership as a number are complaining?** (Kit C) This was a campaign to increase awareness that youth need Scouting as a means for the youth to network for their mental health. Chris R noted that many Scouters are hoping for a more holistic approach between the Retention campaign, the Great 8 Challenge communications, and general newsletters from Council and national.
- **Why are people in general still receiving e-mails after they have chosen “unsubscribe”?** (Kit C/Wayne M) There are differing levels of e-mails (National, Council, Group, etc) and sometimes, communications will be repeated by another level such as a national announcement repeated by Council. Each e-mail requires a separate “unsubscribe”. If this does not work, send e-mail to: [Help Desk](#)

**Adjournment...CK3** . . . There were several written questions remaining from “sli.do” which will be answered and posted on the Council site within the week. Kit C and Nicole D thanked all Scouters for giving up their Saturday morning, this being Volunteer Appreciation Week. Don't forget the Council Facebook page:

<https://www.facebook.com/groups/shiningwaters/> . The formal portion of the meeting

was adjourned at approximately 11:53 AM. Those who wished to remain online were welcome to discuss any issues. Except for one informal discussion, the meeting ended.

**[Secretarial Note: Next Council Service Team meeting – tentatively Saturday, August 14, 2021 via Zoom videoconferencing]**

## **Weblinks**

- Council Website: <https://www.scouts.ca/SWC>
- Council Facebook Discussion Forum: <https://www.facebook.com/groups/shiningwaters/>
- Police Record Checks for Shining Waters Council Info Sheet for COVID-19: [https://www.scouts.ca/assets/uploads/councils/shiningwaters/council\\_meetings/2020-06-13/Police%20Record%20Checks%20for%20Shining%20Waters%20Council%20during%20COVID-19.pdf](https://www.scouts.ca/assets/uploads/councils/shiningwaters/council_meetings/2020-06-13/Police%20Record%20Checks%20for%20Shining%20Waters%20Council%20during%20COVID-19.pdf)
- Pre-reading materials for this meeting: <https://www.scouts.ca/councils/central/shining-waters/council-meetings.html>